

Code of Conduct

At Cohan Counseling, LLC we are committed to treating every individual with the utmost courtesy and respect regardless of identity, race, ethnicity, background or opinion. We pride ourselves in acting with honesty and integrity across all relationships and business dealings. We maintain a professional demeanor in all communication and interactions. We comply with all federal, state, local and board of ethics laws and regulations. We adhere to company policies and procedures with all clients, professionals and business dealings. We avoid conflicts of interest as required by state, local, federal laws and code of ethics for American Counseling Association and other relevant boards.

If clients or other persons feel Cohan Counseling, LLC does not maintain this code of conduct this can be discussed at any time with the owner, Erica Cohan, LPC. If continued concerns arise they can reach out to the following agency:

U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775

Commonwealth of Pennsylvania Board of Licensed Professionals by calling the complaint hotline at 1-800-822-2113 or visiting <https://www.pa.gov/services/dos/file-a-complaint-against-a-pa-licensed-professional> .